# EUCOG



### EUCognition Meeting 8-9.12.2016, Vienna "Cognitive Robot Architectures"

Markus Vincze (local chair) Vincent C. Müller (general chair) Ron Chrisley (academic chair) Yulia Sandamirskaya (academic chair)



# What Do Industrial Developers and End-Users Expect from a Cognitive Robot?

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EUCog – European Association for Cognitive Systems 8-9 December 2016

#### What developers and their customers want

Questionnaire of AICoR Topic Group, euRobotics

Interviews with selected key persons in industry

- Tim Guhl, KUKA Systems GmbH (\*) 2/8/2016
- Patrick Courtney, Tec-Communication (\*) 2/8/2016
- Rich Walker, Shadow Robot Company (\*) 23/8/2016
- Maja Rudinac, Robot Care Systems (\*) 30/8/2016
- Slawomir Sander, KUKA Systems GmbH () 30/8/2016
- David Ball, Bosch () 30/8/2016
- Andrew Graham, OC Robotics () 7/9/2016
- Mauricio Calva, Chevron (\*) 12/9/2016
- Amit Kumar Pandey, Softbank Robotics (\*) 12/9/2016
- Ugo Cupcic, Shodaw Robot (\*) 12/9/2016
- Daniel Wäppling, ABB (\*) 19/9/2016
- Ekkehard Zwicker, GE Inspection Robotics (\*) 19/9/2016
- Thilo Steckel, CLAAS E-Systems KGaA mbH & Co KG (\*) 28/9/2016

### What developers and their customers want

- Cognitive Abilities Cx
- Autonomy Ax
- Goals Gx
- Instruction Ix

### C1 Safety and reliability

Robots help people and prioritize their safety

Only reliable behavior will build trust in cognitive robots

Should be able to explain their actions



## C2 Implicit, task-oriented programming

Use high-level instructions that will exploit the robot's contextual knowledge of the task



### C3 Task knowledge

### C3.1 Contextual task knowledge

- Pre-select information that is important to effectively carry out the task.
- E.g., vase: leave or empty table



### C3 Task knowledge

## C3.2 Continuous knowledge acquisition

- Build and exploit experience
- Robot decisions incorporate present and long term data
- E.g., route planning in factory/hospital: use previous paths, take another look to overcome uncertainty



### C3 Task knowledge

# C3.3 Knowledge generalization

- Generalise knowledge to new task extrapolating from previous experience
- E.g., reuse knowledge of rehabilitation exercise to another person; welding a new instance of a family of parts



### C4 Cope with unforeseen situations, error handling

- Recognise errors
- Recover from errors
- Anticipate and compensate



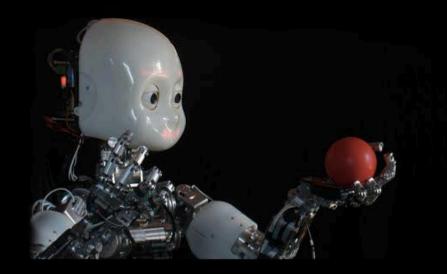
## C5 Individualized operation

Adapt behavior and interaction policy to the user's preferences, needs, and emotional state



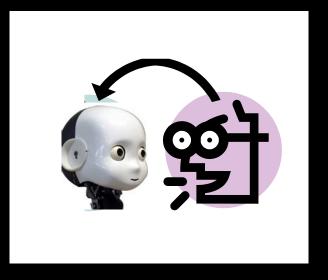
### C6 Reason about own capabilities

Given a task, robot is able to say whether it can do it or not



**C7 Task learning** 

From high level input, e.g., speech, gestures



### C8 Action learning, e.g., from demonstration

The entities involved and their usage

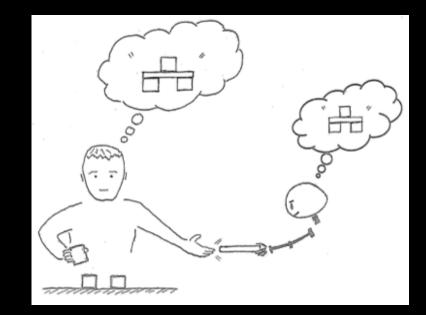
### **C9 Self-optimization**

Continuous improvement based on its own actions and those of others (people or other robots)



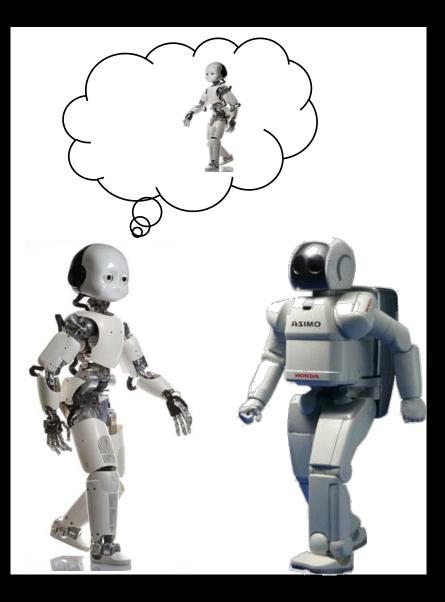
### C10 Communicate robot intentions

To people around it so that they can anticipate the robot's actions and intentions



C11 Knowledge transfer

From one robot to another robot with a different physical, kinematic, and dynamic configurations



### A1 Goal set by user

The robot should not have freedom to set its goal.



# A2 Setting intermediate goals

Those that support the overall goal set by a user may be allowable within limits



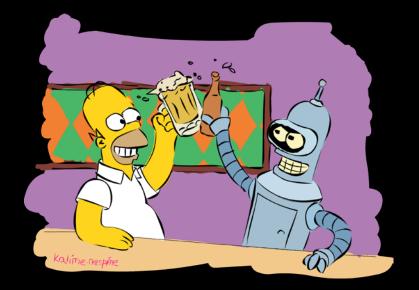
## A3 Formal limits of autonomy

To assure any new action, task must be carried out in a safe manner



### A4 Knowledge and reasoning about the limits

The robot needs to know what is normal, i.e. expected, behaviour (perhaps based on documented rules or practices)



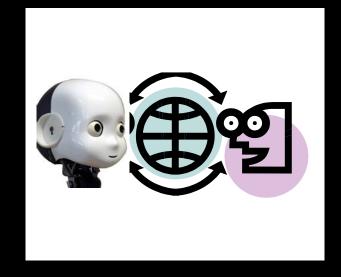
#### Goals

### G1 High-level goal specification

That reflects the user's perspective

Specified in a formalised and structured way

Designer defines goals and can verify them



#### Goals

### G2 Knowledge about the robot purpose

Used as contextual knowledge to enable the goal specification

Pre-load knowledge about the robot's purpose

Assist user by proposing goals from what it understood  $\rightarrow$  user makes the final selection



#### Instruction

### I1 Teaching by demonstration of robot actions

Instructions should be communicated by demonstration

Or high level commands

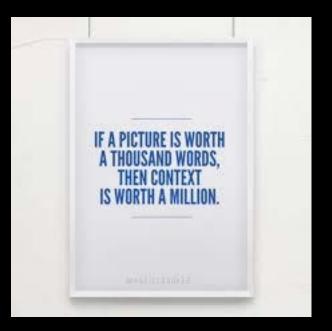


#### Instruction

### I2 Teaching the application context

To simplify goal specification

Step by step teaching: robot knows more and more



### What developers and their customers want

- Cognitive Abilities
  - Safety, error detection & handling, individualise
  - Task & action learning, knowledge, optimise
  - Reasoning/communicate about own capabilities
- Autonomy
  - User sets goal, robot intermediate steps
  - Reasoning about limits, new but safe actions
- Goals
  - Specified at high level, robot knows about purpose
- Instructions
  - Teaching by demonstration, learn application context

### "Exponential Technologies"

Industry 4.0 requires automation solutions to be highly cognitive and highly autonomous

It requires enhanced collaboration between humans and machines,

including next generation robots that work handin-hand and safely with humans [Deloitte 2014]



https://www.accenture.com/us-en/digital-industry-index

What developers and their customers **REALLY** want

"Training a robot like an intern or an apprentice"

- Trainer: "Has someone shown you how to do this?
- "No? Okay, I'll show you how to do three, then you do 100 to practice (and to throw away afterwards)."
- "If you get stuck on one, call me, and I'll show you how to solve that problem."





### Industry 4.0 Fourth Industrial Revolution

Enabled by networking among an internet of things, services, data, and people Cyber-Physical Systems CPS

Online networks of social machines

Industry 4.0 - Challenges and solutions for the digital transformation and use of exponential technologies, Deloitte, 2014.